

Returns

Customer Service: 020 85394578
Email: sales@doreenfashions.com

Please complete the form and return with your parcel.

Your name: Order Ref:

Address:..... Phone No.:.....

..... Date:

.....

Post Code:

Signature:.....

Description	Code	Size	Qty	Price	Reason Code	Credit or Replace?

Please inspect your goods upon receipt.

All unused items can be returned within 7 days if you are at all unhappy with them.

If you would like a replacement item, please give both the size and the code from our website.

All damaged goods will be replaced or refunded including postage and delivery.

Please note:

There is a £5.00 administrative charge for goods returned solely on grounds of Customer preference and that we are not responsible for return postage in that case.

Delivery charges on your original order are not refundable

When returning goods please obtain proof of posting from the Post Office.

Reason for return codes

- A. Damaged on receipt
- B. Faulty goods
- C. Wrong item sent
- D. Arrived too late
- E. Incorrect size

Return Address:

**Alan Freedman-DFL,
Flat 14 Salway House,
25 Thornhill Road,
Leyton,
London E10 5LZ.**